

HAWAII TEAMSTERS TRUST FUNDS

615 PIIKOI STREET, SUITE 601 - HONOLULU,HAWAII 96814-3140 PHONE: TRUST OFFICE (808) 847-0886 - ADMINISTRATIVE OFFICE (808) 591-8466 FAX (808) 593-8661-NEIGHBOR ISLANDS DIAL DIRECT 1 (800) 232-9669

Hawaii Truckers-Teamsters Union Pension Plan Teamsters Health & Welfare Trust Fund

Teamsters Legal Services Plan Teamsters Training and Opportunity Program

April 20, 2000

TO:

ALL PARTICIPANTS OF THE HAWAII TEAMSTERS HEALTH & WELFARE

TRUST RESIDING ON KAUAI

FROM:

BOARD OF TRUSTEES

RE:

KAUAI MEDICAL CLINIC TERMINATION

Kauai Medical Clinic has notified the Trust that effective **May 1, 2000**, it will terminate as a participating provider with University Health Alliance (UHA).

We realize that Kauai Medical Clinic (KMC) is an important source of care on Kauai. However, KMC requested unreasonable increases in their reimbursement rates. Although the Trust has proposed an arrangement to increase KMC's reimbursements by 12 to 15 percent, KMC refused this offer. Negotiations broke down when KMC informed the Trust Fund that they would terminate on May 1, 2000 unless their demand for a 40% increase in reimbursements was met.

A 40% increase in reimbursement is <u>not reasonable</u>. Neither employees nor contributing employers are receiving a 40% increase in their wages or revenues. Most employees receive wage increases of less than 3%. Furthermore, if the Trust were to make such an exception for KMC, the Trust would jeopardize its relationship with all other participating providers who have accepted the fees established by the Trust.

If you or any member of your family currently receives services from a Kauai Medical Clinic provider, we strongly urge you to select another UHA participating provider. Attached is an **Updated List of Kauai Participating Providers** who will continue to participate with UHA on or after May 1, 2000.

If you choose to receive services from a KMC provider or any other non-participating provider, you are responsible for paying the provider in full. You must then submit a claim to UHA and payment will be sent directly to you. The benefit level for services from a non-participating provider will be at a lower percentage than the Plan pays to a participating provider. This means that you will have a higher co-payment and be responsible for the provider's entire billed charges.



To: All Participants of the Hawaii Teamsters Health & Welfare Trust Residing on Kauai

Re: Kauai Medical Clinic Termination

April 20, 2000 Page 2 of 2

Effective May 1, 2000, if you require specialty care and there is no UHA participating specialty provider on Kauai, the Trust will pay for certain air transportation and taxi fare when you receive <u>authorized</u> services from a participating specialty provider in Honolulu. Covered air transportation is limited to a round trip fare between Kauai and Honolulu and covered taxi services are limited to the taxi fare to and from the Honolulu airport and the specialty provider's office. In order for your transportation to be covered, you must follow the attached procedures outlined in <u>How to Obtain an Oahu Specialty Referral</u>. This applies only to specialty care that is not an emergency.

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UNIVERSITY HEALTH ALLIANCE PARTICIPATING PROVIDER NETWORK - KAUAI MAY 2000

ALLERGY & IMMUNOLOGY

Rusnak, Stuart L., M.D. 2078 Haleko Road Lihuc 1.600.370.0788

CARDIOLOGY

Guertler, Lee S., M.D. 4643-B Walmea Canyon Drive Walmea 808.338.8311

FAMILY PRACTICE

Spoar III, Harold C., M.D. 3897 Hanapepe Road Hanapepe 808.335.5121

Ayabe, Sharon, M.D. 4-1461 Kuhio Hwy. Kapaa 808.822.4333

Burnison, Thomas, M.D. 4800 Kawaihau Road Kapaa 808-823-4175

Esaki, Paul T., M.D. 4-1461 Kuhio Hwy Kapaa 808.822.4333

Hanchett, Kris, M.D. 4643-B Walmea Canyon Drive Walmea 80H.247.7596

Mahler, Lex, D.O. 4643-B Waimea Canyon Drive Waimsa 808.336.8311

Scheppers, Dennis, M.D. 4643-B Walmea Canyon Drive Walmea 808.338.8311

GENERAL PRACTICE

Brownstein, Arthur, M.D. 5-4280 Kuhlo Hwy., #265 Princeville 808.826.7228

Majauskas, Rik P., D.O. 1-9659 Kaumualii Hwy. Walmea 808-338-1999

GENERAL SURGERY

Amington, Paul, M.D. 4643-B Walmea Canyon Drive Walmea 808.338-8311

INTERNAL MEDICINE

Torres, Mariano, M.D. 4643-8 Waimea Canyon Drive Waimea 808.338.8311

OBSTETRICS & GYNECOLOGY

Burnett, Robert J., M.D. 3-3295 Kuhio Hwy., #202 Lihue 808,245.4075

Ryker, Martha F., M.D. 2978 Haleko Road Lihue 808.245.1933

Krushel, Robert, M.D. 4643-B Walmea Canyon Drive Walmea 808.338.8311

OPETHALMOLOGY

Quarion, Jr., Gardner C.. M.D. 4520 Kukui St., #101 Kapaa 808.821.2707

Crane, Timothy B., M.D. 4463 Pahe'e St., #206 Lihue 808-246.0110

OKTHOPEDICS

Grollman, Thomaa, M.D. 3170-B Jervee Street Lihue 808-245-1633

OTOLARYNGOLOGY

Plowman, Gary L., M.D. 3125-A Elua Street Lihue 808.245.7871

PATHOLOGY

Charles, Jonathan, M.D. 3420 Lihue Highway Lihue 808-245.] 100

Shek, Yo Ho, M.D. 3420 Lihue Highway Lihue 808.245.1100

PEDIATRICS

Carolan, Terence J., M.D. 2978-A Haicko Road Lihuo 808.245.8566

Chuang, Kalok A., M.D. 3105 Akahi Street Lihue 808.245.3341

Coleman, Mila, M.D. 4643-B Walmea Canyon Drive Walmca 808.338.631 1

PHYSICAL THERAPY

Hirayama, Fae, P.T. 4-1579 Kuhio Hwy., #205 Kapaa 808.822.3004

Hazelton, Thomas A., P.T. 3170-A Jerves Street Lihus 808.246.0144 Ociomo, Kary, P.T. 3-3298 Kuhlo Hwy., #203 Lihue 808.245-5044

PODIATRY

Mundo, Rand D., D.P.M. 2970 Haleko Rd., #102 Lihue 808.246.9709

PSYCHIATRY

Kumar, Krishna, M.D. 3501 Rice SL, #208-A J.lhue 808.246.2000

Nakamura, Jon W., M.D. 3501 Rice St., #203 Lihue 808.246.6253

PSYCHOLOGY

Batley, Fahy H., Ph.D 1435 Kuhto Hwy., #206 Kapaa 808.822.2447

Home, Robert A., Ph.D 4504 Kukui St., #11 Kapaa 808.822.7581

Boggs, Minnie E., Ph.D 3501 Rice St., #203 Lihue 808.246.0011

RADIOLOGY

Spigiman, Stuart H., M.D. 4643 Walmea Canyon Dr. Walmea 808.338.9435

SOCIAL WORK

Levy, Joan, L.S.W. Post Office Box 160 Kapaa 808.622.5488

Hawaii Teamsters Health & Welfare Trust

HOW TO OBTAIN AN OAHU SPECIALTY CARE REFERRAL

(For Kauai Participants Covered under the Comprehensive Medical Plan)

When your doctor refers you for specialty care and there is no specialty participating provider on Kauai, you may receive services from a participating specialty provider in Honolulu. When authorized by UHA, the Plan will pay for your transportation and UHA will assist you in scheduling your medical appointments. This applies only to specialty care that is not an emergency.

In order to obtain an Oahu Specialty Care Referral, the following procedures apply:

- 1. When your doctor informs you that you require specialty care, contact Anita of the UHA Care Management Department at 1-800-458-4600 ext. 4006 and provide the following information:
 - The name of the doctor who referred you for specialty care, and
 - A brief description of the specialty care you require (if known).
- 2. UHA will contact your doctor. If services are available from a participating specialty physician on Kauai, UHA will inform both you and your doctor. You may then contact the Kauai participating specialty physician to schedule an appointment.
- 3. If there is no participating specialty physician on Kauai, UHA will coordinate with you on selecting a participating specialty physician on Oahu and scheduling an appointment. UHA has established a panel of participating specialty physicians who will receive patients from Kauai.
- 4. Once an appointment is scheduled, UHA will send you a letter confirming your authorized Oahu Specialty Care Referral and two (2) airline coupons for your round trip to Oahu. However, you are responsible for making any airline reservations.
- 5. The Plan will reimburse you if you require taxi service to and from the airport and the specialty provider's office. You must pay the taxi fare in full at the time of the taxi service and obtain a receipt for the actual amount of the taxi fare. You must notify the UHA Care Management Department and they will assist you in filing a claim for reimbursement. Note: Reimbursement does not include any tips or gratuities.

Should you have any questions on obtaining an Oahu Specialty Care Referral or require assistance in locating a participating provider on either Kauai or Oahu, please contact the UHA Care Management Department at 1-800-458-4600 ext. 4006.

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